

United States 2026 Service and Support Holiday Schedule

Customer Care and Technical Support will be limited or closed, and Field Service unavailable on the following days.

Holiday	Observed
New Year's Day*	Thursday, January 1, 2026
Martin Luther King Jr. Day**	Monday, January 19, 2026
Memorial Day**	Monday, May 25, 2026
Independence Day*	Friday, July 3, 2026
Labor Day*	Monday, September 7, 2026
Thanksgiving Day**	Thursday, November 26, 2026
Day after Thanksgiving**	Friday, November 27, 2026
Christmas Day*	Friday, December 25, 2026
New Year's Day*	Friday, January 1, 2027

*Customer Care, Technical Support, and Field Service will be closed.

**Technical Support will be available via email from 6 am to 3 pm PST.

Please note that there can be an increase in delivery interruptions/delays around the holidays. Please refer to your order confirmation details and contact us at customercare@illumina.com if changes to your estimated delivery date are needed.