

## United States 2025 Service and Support Holiday Schedule

Customer Care and Technical Support will be limited or closed, and Field Service unavailable on the following days.

<b>Holiday</b>	<b>Observed</b>
New Year's Day*	Wednesday, January 1, 2025
Martin Luther King Day**	Monday, January 20, 2025
Memorial Day**	Monday, May 22, 2025
Independence Day**	Friday, July 4, 2025
Labor Day**	Monday, September 1, 2025
Thanksgiving Day**	Thursday, November 27, 2025
Day after Thanksgiving**	Friday, November 28, 2025
Christmas Day*	Thursday, December 25, 2025
New Year's Day*	Thursday, January 1, 2026

\*Customer Care, Technical Support, and Field Service will be closed.

\*\*Technical Support will available via email from 6 am to 3 pm PST.

Please note that there can be an increase in delivery interruptions/delays around the holidays. Please refer to your order confirmation details and contact us at [customercare@illumina.com](mailto:customercare@illumina.com) if changes to your estimated delivery date are needed.